



Animas Valley Anglers

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Animas Valley Anglers LLC Reservations, Deposits & Cancellation Policy

Here at Animas Valley Anglers, we would rather talk trout than business. However, it is important to be open and clear about our booking policies. Guiding is a fantastic way of life, however, AvA guides are year-round professionals and this is how they make their living. Our policy is based on this important premise.

We have established a fair but firm booking policy that protects AvA, the guides and the integrity of our occupation. We work with the best guides in the region and have back-to-back commitments with them. When you book a trip with AvA, you are contracting and reserving the guide and his services for the day(s) booked.

All reservations are held by a valid credit card (Visa or Master Card). Advanced deposits made by check can also be arranged with the office.

In the rare event a trip needs to be cancelled, this is AvA's policy: There is no charge for a reservation that is cancelled more than 21 days from the trip date. Guests canceling between 10 to 20 days of the scheduled trip will be charged a \$150 deposit/cancellation fee based on the number of days and guides booked. Guests canceling within 10 days of the trip will be responsible for the entire cost of the trip. Clients that do not show on the day or days scheduled will be responsible for the entire guide fee. The only way to avoid the guide fee is to have someone (friend, family or colleague) take your place.

Guests can arrange to reserve the guide trip by sending a \$150 deposit by check; however a credit card will still be required to hold the entire reservation. The credit card will be billed the guide trip balance in the event of a last minute cancellation within 10 days of the trip.

- To avoid miscommunications, we accept two forms of cancellation. The first is hand written or typed notification received by USPS or other mail carrier. The second is person-to-person verbal statement of cancellation on the phone to our booking agent or one of the guides. Email and voicemail's will not be accepted.
- Last minute reservations made within 10 days of the guide trip are welcomed. However, these reservations are non refundable. Guests will be responsible for the entire amount of the trip booked.
- Parties that arrive with less guests than originally booked will be charged the guide fee of the original trip booked. Large group trips need to be paid in full 10 days before the scheduled trip.
- We reserve the right to change the angling venue (fishing destination) at our discretion based on changing water conditions and weather situations. We are in the business of getting anglers into the best fishing situation, and we ask our guests to be open and flexible to their fishing experience with us. We fish rain or shine; cancellations based on weather are not acceptable.
- If there is an unforeseen situation with AvA or problem prior to the trip, 100% of the deposit/cancellation fee will be credited back to the guest.

Animas Valley Anglers Licensing, Insurance, Bond and Permits

AvA is licensed as a Colorado State Outfitter. AvA is also regulated and licensed by the Colorado River Outfitters License program. This ensures we are compliant on all river running rules and safety regulations. We are also insured, bonded and permitted in Colorado and New Mexico. Our permits cover New Mexico State Parks, BLM lands, the Division Of Wildlife in Colorado as well as permitted by the US Forest Service in the San Juan, Dolores and Rio Grande National Forests.

Under our Colorado Outfitters License (#2008) we are asked to send out a client/outfitter contract and confirmation before the trip. Clients that book a trip at the last minute will be asked to sign the contract and confirmation form prior to the days fishing. Our client/outfitter contract is sent via email, fax or postal service. We just ask that you fill it out, sign it and send it back to us.

Our booking policy along with our guiding license gives our clients the peace of mind they have booked with a professional guide service. Our booking policy also protects Animas Valley Anglers and the contracted guides that work with us.

Animas Valley Anglers accepts the following methods of payment

Payments are accepted in the form of cash, check, Visa or Master Card. Credit card payments, when made at the end of the trip are subject to a 4% fee. Save a couple bucks by bringing a check or cash. If a check has insufficient funds the credit card that was held for the trip will be billed, along with the 4% fee.

A valid Colorado or New Mexico fishing license as well as customary gratuity are not included in the price of the trip. Guide trips on the San Juan in New Mexico are subject to a 5% sales tax.