



Animas Valley Anglers



Animas Valley Anglers LLC Reservations, Deposits & Cancellation Policy

Here at Animas Valley Anglers, we would rather talk trout than business. However, we are clear about our booking policies. Guiding is a fantastic way of life, however, it is also a profession and this is how they make their living. Our policy is based on this.

We have established a fair but firm booking policy that protects AVA, the guide's occupation. We work with the best guides in the region and have back-to-back trips. When you book a trip with AVA, you are contracting and reserving the guide and his/her time.

All reservations are held by a valid credit card (Visa or Master Card). Advance payment can be arranged with the office. We will only run a credit card for trips that are cancelled. If you choose to settle up after your trip with a credit card the guide will indicate the amount on the card for the amount due. Please note AVA guide rates vary based on location (half or full day) and method of payment.

Guests can arrange to reserve the guide trip by sending a \$150 deposit by credit card. A \$150 deposit is required to hold the entire reservation. The credit card will be billed the guide fee and a 10% cancellation fee. If you cancel within 10 days of the trip, the credit card will be billed the guide fee and a 10% cancellation fee.

In the rare event a trip needs to be cancelled, this is AVA's policy: There is no refund if a trip is cancelled more than 21 days from the trip date. Guests canceling between 21 and 30 days out will be charged a \$150 deposit/cancellation fee based on the number of days advanced. Guests canceling within 10 days of the trip will be responsible for the entire cost of the trip. Clients who do not show up for their scheduled trip will be responsible for the entire guide fee for the trip booked.